



Budget Hearing State Fiscal Year 2015

The Iowa Department on Aging (IDA)
&

Office of the State Long-Term
Care Ombudsman (OSLTCO)

Planning

Developing

Evaluating

Advocating

Coordinating

Reviewing

Strategizing

Analyzing

Assisting

Commenting

Administering

Prioritizing

Informing

Consulting

Collaborating

Policy

**Iowa
Department
on Aging**



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Connect with Local
Area Agencies on Aging

Connect with LifeLong Links
For Supports and Services

Connect with Advocates
State Long-Term Ombudsman

Stay in touch with the Department on Aging
Phone: (800) 532-3213 or (515) 725-3333



[Calendar](#)

**Subscribe to AgingWatch,
the link to policy affecting older Iowans.**



www.iowaaging.gov

Iowa's Single Point of Entry to Independence



Coming in January 2014!
Toll-Free Number: 1-866-468-7887

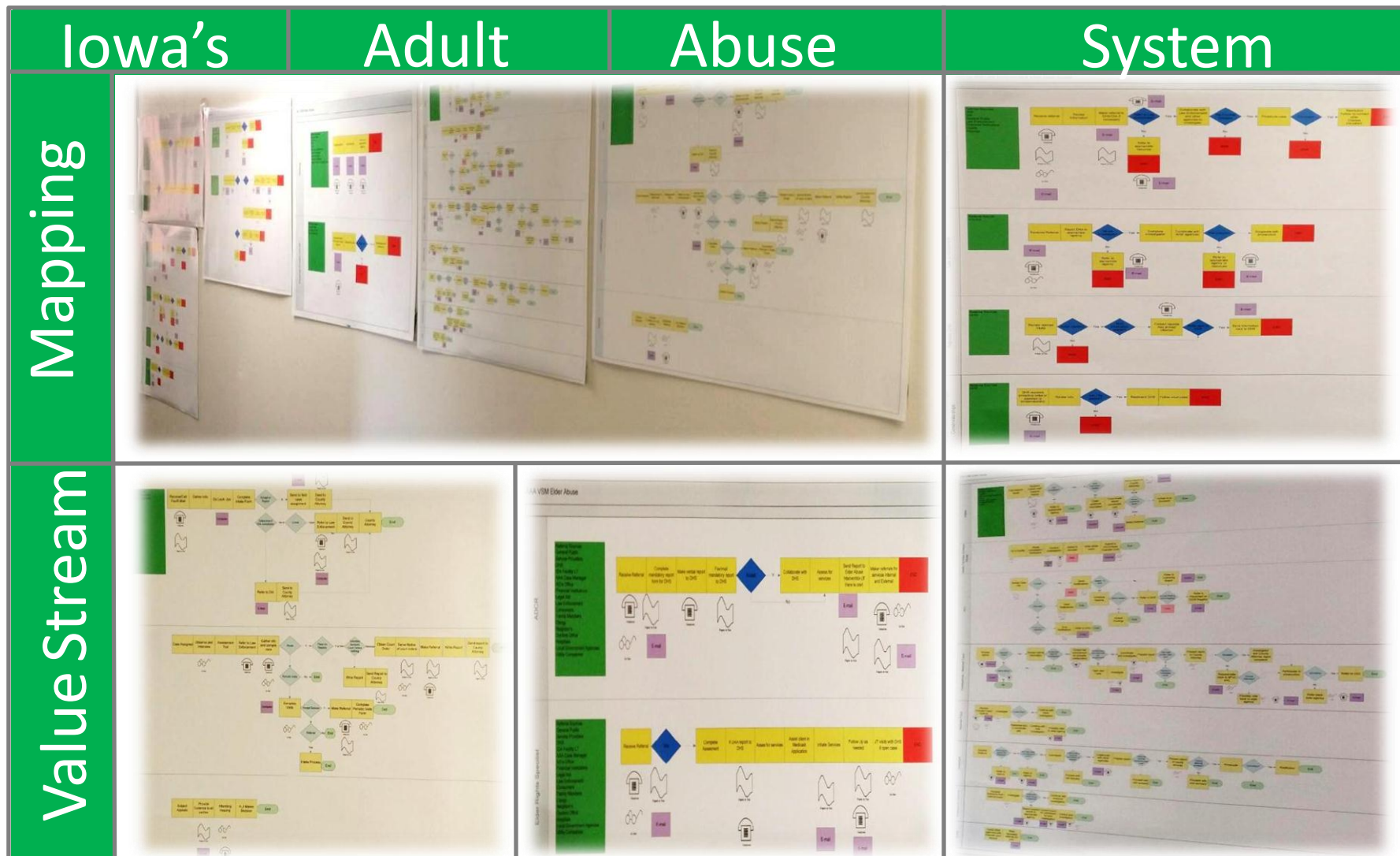


Iowa
**Vocational
Rehabilitation**
Services
Finding solutions. Generating success.

Collaborative Partnership



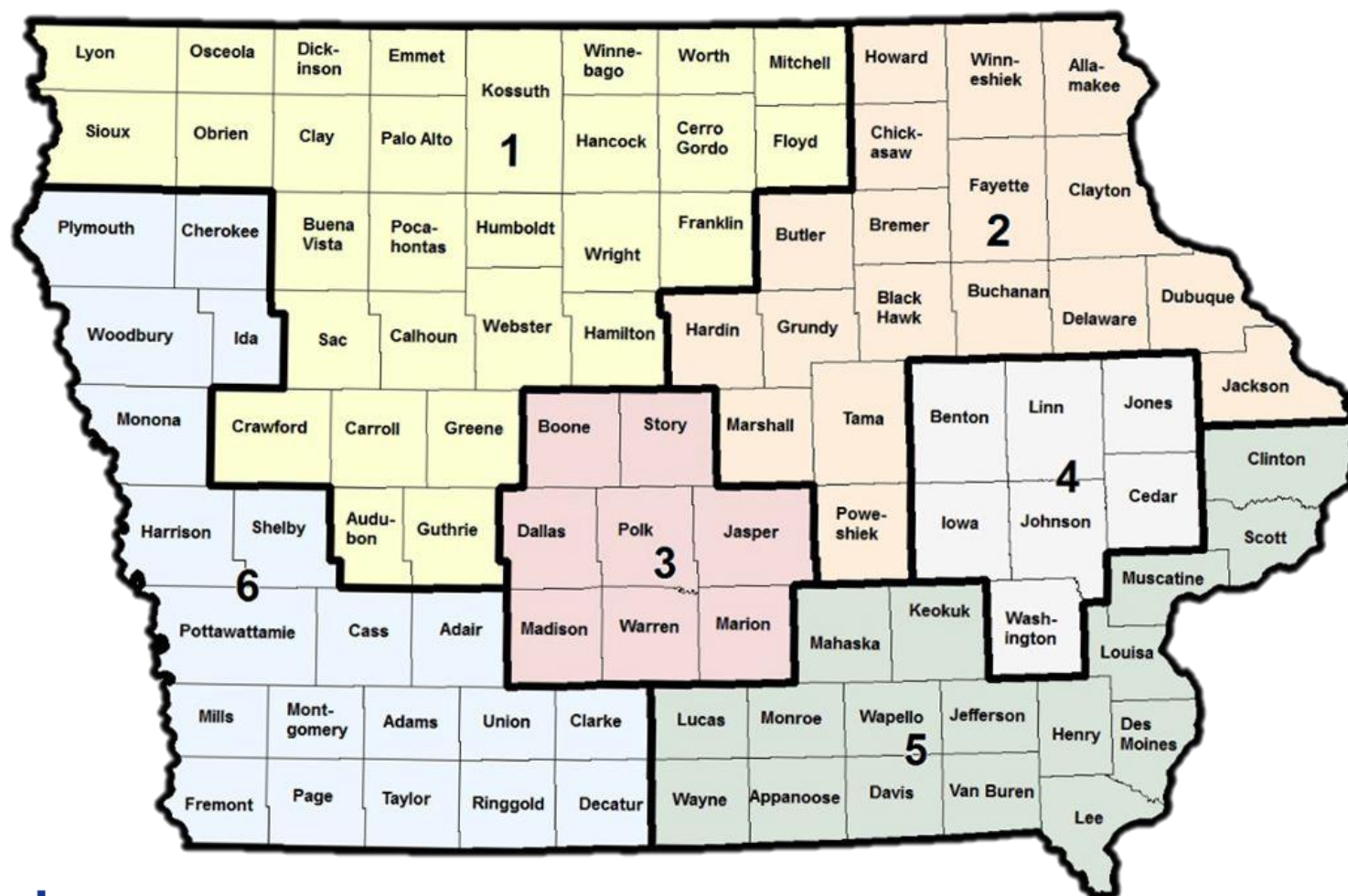
LEAN Objective: map the current dependent adult and elder abuse processes



LEAN Outcome: identify opportunities for how the current system can better meet the needs of an elder abuse system

- **Centralization**
- **Create Elder Abuse Law**
- **Public Guardianship/Substitute Decision Maker**

Iowa's Aging Planning and Service Areas



Monitoring Project (\$20,000)

- Design a guardianship monitoring and assistance project
- Implement the project in the 6th judicial district
- Recruit and train volunteer monitors

\$279,946

Retired and Senior Volunteer Program

RSVP



- America's largest volunteer network for people age 55 and over. Nearly 500,000 volunteers across the country including over 5,000 in Iowa are tackling pressing issues identified by their communities.
- State appropriation of \$279,946 leverages:
 - More than **\$1million** in federal dollars
 - **\$600,000** in local contributions

Which provides **\$7,844,003** worth of services locally

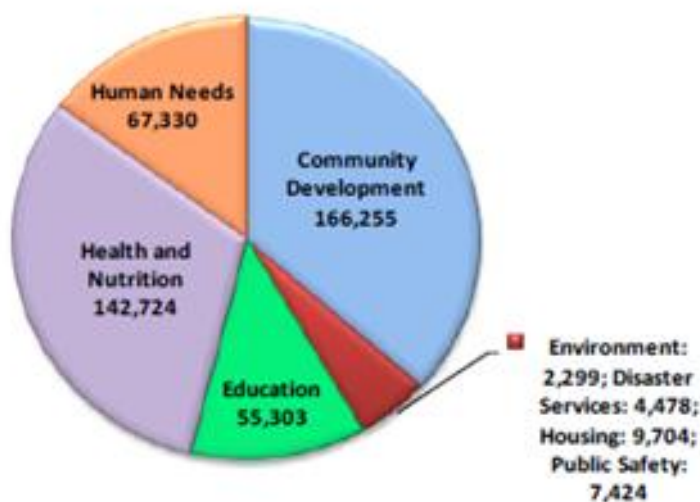
RSVP



2012 RESULTS

5,001 Iowa RSVP
Volunteers were
placed to meet
needs in
8 focus areas,
serving 455,517
hours in a
variety of
assignments.

RSVP Volunteer Hours and
Areas of Impact 2012



EDUCATION

Helping Iowa students reach educational goals and experience greater academic and personal achievement.

Iowa Students Served: 4,050

Assignment Types: Tutoring, Head Start, Pre-Schools/Early Learning, Mentoring, Before & After School Programs, Adult Literacy, ESL

FOOD INSECURITY

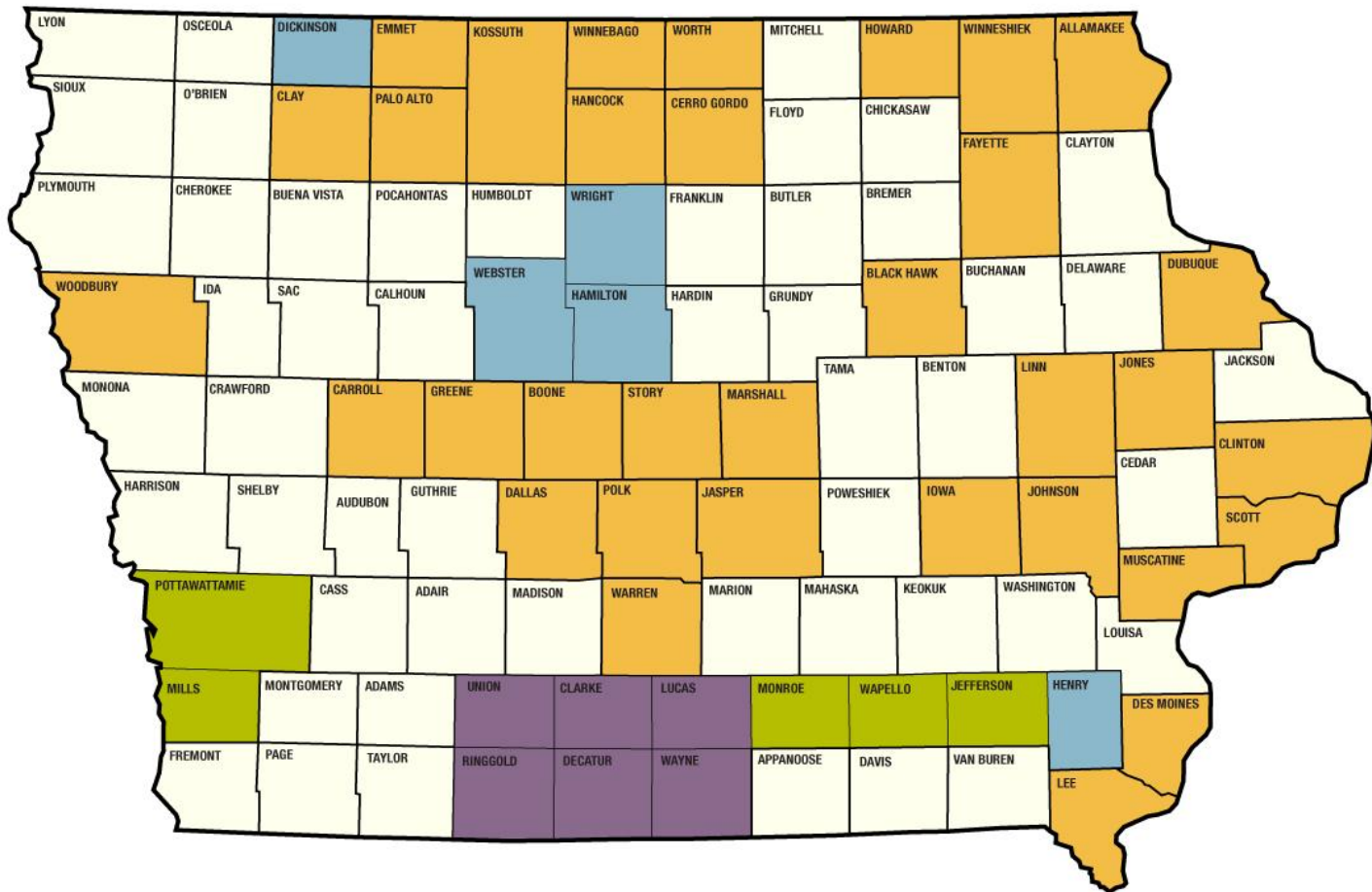
Helping Iowa families consistently access nutritious and adequate amounts of food necessary for a healthy life.

Iowans Served: 48,246

Assignment Types: Food Banks, Food Assistance Education, SHARE, Commodity Distribution, Shopping Assistance, Community Gardens

Expanding RSVP Coverage

RSVP Program Service Areas



Existing RSVP Programs Stabilized

Previous Service Areas that will be "Brought Back" with State Funding and new Federal Funding Leveraged

Service Area Maintained with New Sponsors from Relinquished Programs

New Area that will be Covered by RSVP for First Time in FY '14.

Advocating

Ensuring
Dignity

Respecting

Office of the State Long-Term Care Ombudsman

Educating

Empowering

Protecting

Deanna Clingan-Fischer, JD

OSLTCO Funding Request

- Office of the State Long-Term Care Ombudsman \$611,707
- Volunteer Long-Term Care Ombudsman 210,000
- Involuntary Discharge Specialist (New Request) 107,608

Total

\$929,315

Long-Term Care Ombudsman

- Local Ombudsman visited 98.8% of all residents and tenants
- Investigated 1,869 complaints

Volunteer Ombudsman Program

- 16 volunteers certified and placed
- 70 additional volunteers are in process
- 861 applications have been mailed

Long-Term Care Ombudsman Program

Your Volunteer Ombudsman:



Janice Frey

Your Local Long-Term Care Ombudsman:



Pam Railsback



Advocates working as an extension
of the Office of the State Long-Term Care
Ombudsman to protect the rights of
Iowa's long-term care residents.

Your Volunteer Ombudsman helps ensure the voices
of long-term care facility residents are heard.

State of Iowa
Iowa Department on Aging and The Office
of the State Long-Term Care Ombudsman

510 E 12th Street, Suite 2
Des Moines, IA 50319

Website: www.iowaaging.gov
E-mail: aging@iowa.gov

1-866-236-1430

Involuntary Discharge Letter

11/15/2013

[REDACTED]

Re: Involuntary Discharge

Dear [REDACTED] (Resident)

This letter is written pursuant to 481 Iowa Administrative Code Section 858.40(1) and 42 C.F.R. §483.12 relating to involuntary discharge or transfer. *Facility Name* is seeking to discharge you on **December 16, 2013** for non-payment for nursing care services totaling *Dollar Amount* for the period from **April** through **November** (See attached Exhibit "A"). It is our intent to discharge you into the care of your [REDACTED] unless *Facility Name* can locate another facility that will accept your admission.

Pursuant to Iowa Administrative Code Section §58.40(1) (d) (3), you have the right to appeal the facility's decision to transfer or discharge you. If you think that you should not have to leave the facility, you may request a hearing in writing or verbally with the Iowa Department of Inspections and Appeals (hereinafter referred to as "Department") within seven (7) days after receiving this notice. You have the right to be represented at the hearing by an attorney or any other individual of your choice. If you request a hearing, it will be held no later than fourteen (14) days after receipt of your request by the Department and a transfer will not occur prior to a final decision. Provision may be made for extension of the fourteen (14) day requirement upon request to the Department designee in emergency circumstances. If you lose the hearing, you will not be transferred before the expiration of the thirty (30) days following receipt of the original notice of discharge or transfer, or no sooner than five (5) days following final decision of such hearing. To request a hearing or receive further information, call the Department at (515) 281-4115, or you may write to the Department to the attention of: Administrator, Division of Health Facilities, Department of Inspections and Appeals, Lucas State Office Building, Des Moines, Iowa 50319-0083. You may also contact the Long-Term Care Ombudsman at:

LONG TERM CARE OMBUDSMAN
IOWA DEPARTMENT OF AGING
510 E. 12th Street, Rm. 2
Des Moines, IA 50319
1-866-236-1430 (toll free)

\$107,608 (New Funding Request)

Involuntary Discharge Specialist

- 1 in 5 complaints related to discharge, transfers and admissions
- 7 involuntary discharges per week

IDA Funding Request

- | | |
|---|-------------|
| • General Aging | \$9,450,433 |
| • Office of the State Long-Term
Care Ombudsman | 929,315 |
| • Home and Community-Based
Services | 600,000 |
| • Unmet Needs | 250,000 |

Total \$11,229,748

Pass-Through Funding Request

- Monitoring Project 20,000
- Retired Senior Volunteer Program 279,946

Total	\$299,946
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Total Funding Request

\$11,529,694

Current Funding

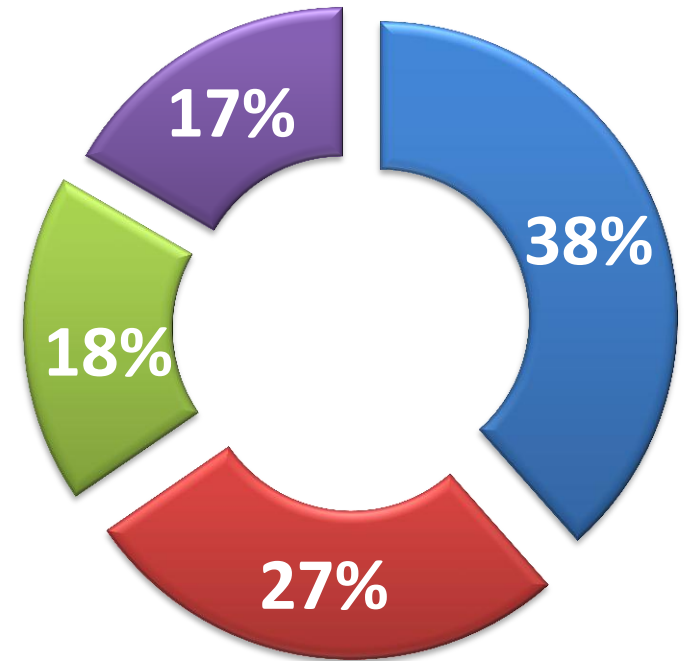
■ **Federal Funds:** **\$16,293,004**

■ **State Funds:** **11,122,140**
 (Pass-Through): **299,946**

■ **Local Funds:** **7,598,517**

■ **Client Contributions:** **7,043,775**

Total Aging Network: \$42,357,382



Thank You

Donna K. Harvey,
Director

Deanna Clingan-Fischer,
State Long-Term Care Ombudsman

Betty Grandquist,
Chair, Iowa Commission on Aging